

Crystal Health Group

Environmental Policy

 CRYSTAL Health Group	Document name	Version
	Environmental Policy	v03.06.25

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1. Purpose

Crystal Health Group Limited recognises the importance of environmental protection and we are committed to operating our business responsibly and in compliance with all environmental regulations, legislation and approved codes of practice specifically relating to the Scope of the certification, but incorporating our overall business activities.

It is our objective to operate with, and to maintain good relations with all regulatory bodies, and to carry out all measures reasonably practicable in order to continually improve our environmental performance.

2. Scope

The policy applies to all business activities performed by Crystal Health Group.

3. Responsible Person(s)

The Policy Author is responsible for:

- Accuracy, version control and review dates.
- Implementation, training and operational compliance of this Policy.
- Initiating Policy change requests.

The QA representative is responsible for:

- Ensuring adherence to company Policy standards for authoring, content and structure.
- Resolution of Quality Incident reports arising from noncompliance of this Policy or external complaints.

Trained personnel are responsible for complying with all aspects of this Policy.

4. Health & Safety

All tasks and activities associated with this Policy comply with Crystal Health Group's Health & Safety Policy.

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5. Policy

At Crystal Health Group, environmental protection is embedded in how we operate. As an ISO 14001 certified organisation, we actively manage our environmental responsibilities through a formal Environmental Management System (EMS), ensuring compliance and continual improvement across all areas of our business.

Environmental Commitments

Through our EMS, we commit to:

- Identifying and regularly reviewing the environmental impact of our operations
- Minimising energy and water usage, material waste, and pollutant emissions
- Ensuring compliant and responsible waste management via licensed providers
- Promoting environmental awareness and training for all staff
- Ensuring all suppliers and subcontractors understand and comply with our environmental requirements
- Complying with all applicable environmental legislation and regulations
- Setting and reviewing measurable objectives to drive continual improvement

We will constantly monitor and review our environmental performance and this Environmental Policy Statement in order to ensure its continuing suitability, and will implement improvements whenever appropriate.

Governance, Monitoring & Review

Through our EMS, we commit to:

- This policy is communicated to all staff, suppliers, and contractors, and is available to any interested parties.
- Performance against our environmental objectives is reviewed quarterly and recorded in our EMS.
- Key supporting documents include:
 - EM002 – Aspects Review Register
 - EM003 – Register of Environmental Legislation
 - EM004 – Objectives, Targets & Programmes
 - EM005 – Environmental Roles & Responsibilities
 - EM007 – Supplier Environmental Compliance Register

This policy is reviewed annually to ensure ongoing relevance, regulatory compliance, and alignment with Crystal Health Group's wider strategic goals.

Note: A separate Sustainability Policy (EM010) has been developed to address broader environmental, social, and governance (ESG) responsibilities beyond ISO 14001 scope. This is referenced in EM004 – Objectives, Targets & Programmes.

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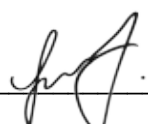
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6. Version Control

Previous Version	Changes	Last Effective Date
v02.04.18	- Complete review and alignment to EMS. - Cross reference to new Sustainability Policy	04/06/2025
v01.07.17	Review and update to format of policy.	04/04/2018
NEW	N/A	N/A

7. Authorisation

Name John McChrystal Position Director

Signed  Date 25/06/2026

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